

## Dear Keystone Koating:

Powder Coating is an exceptionally high-quality finish for your products. The performance of powder coating depends on the quality of your substrate provided, preparation, powder material selected, application process and curing process. To realize the best possible performance, the process must follow the correct procedures. These procedures are developed based on your desired quality and the end use of the product.

The PCI Certification Program was designed to acknowledge coaters who understand the correct procedures and process needed to achieve the performance required for your product. The coating system and process have been carefully audited by a PCI authorized inspector to determine they have the capability and competency to meet the high-performance standards necessary to achieve PCI Certification.

There are eleven (11) areas where coaters are evaluated. To achieve Certification, the Coater must pass all the (11) critical performance areas evaluated:

- Surface Preparation
- Ovens and Curing
- Application Area
- Incoming Quality Control
- Training
- Maintenance
- Customer Satisfaction
- Process Control
- Quoting and Warranty Policies

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- Final Quality Control
- Loading, Unloading and Packaging

We recognize Keystone Koating LLC, who has been audited and achieved the PCI 3000 certification. You may rest assured that by using a PCI 3000 Certified custom coater, your product will be powder coated by an organization who has demonstrated they have the competency and processes in place to deliver you a quality powder coated product.

Please feel free to contact us for any additional information.

Regards,

Trena Benson Executive Director





